



KANDI RAJ COLLEGE

(Govt. Sponsored)

Kandi, Murshidabad, West Bengal- 742137

☎ 03484 255230
✉ principalkrc.krc@gmail.com
principal@krc.edu.in
🌐 www.krc.edu.in

Discipline, complaint and grievance redressal cell

The meeting of this committee of Kandi Raj College was held on 06/01/2018 at 2 pm in the chamber of the Principal.

Members present in the meeting:

1. Mrs. Susmita Thakur (Convener)
2. Mr. Supravat Chowdhury
3. Mr. Abhijit Dutta
4. Dr. Bandhu Prasad
5. Mr. Pradip Bera
6. Dr. Anindita Shit

The cell received examination related complaints from the students of our college.

1. A few students complained about facing difficulty in uploading their answer scripts of the university examination taken in online mode.
2. Some students faced difficulty in downloading question papers of the university examination in online mode.

Action taken:

Arrangements were made to receive hard copy of the answer scripts in the College and adequate time was given to ensure hassle free submission.

The problem regarding question paper download was fixed by the website maintenance committee soon after receiving the complaints.

Resolution:

In future, hard copy of answer scripts of all online examinations will be received by the college. Also, the website maintenance committee will be entrusted with the responsibility of making sure that this issue does not arise again in future.

Sd/-
Teacher-in-Charge
Kandi Raj College

Sd/-
Convener
Discipline, complaint and grievance redressal cell

Soma Datta
DR. SOMA DATTA
Principal & Secretary
Kandi Raj College
Kandi * Murshidabad



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Discipline, complaint and grievance redressal cell

The meeting of this committee of Kandi Raj College was held on 11.01.2019 at 2:30 pm in the chamber of the Principal.

Members present in the meeting:

1. Mrs. Susmita Thakur (Convener)
2. Mr. Supravat Chowdhury
3. Mr. Abhijit Dutta
4. Dr. Bandhu Prasad
5. Mr. Pradip Bera
6. Dr. Anindita Shit

The following complaints have been received from some students of our college.

1. A few students complained that the cc tv camera was not functioning in the garage area meant for keeping two wheelers.
2. Some students brought to the notice of the grievance cell that there is no electric light in the garage and a strong electric light be installed there.

Action taken:

CCTV camera was installed soon after getting the complaint.

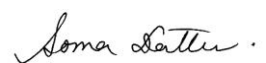
A high power light was put in an appropriate place of the garage.

Resolution:

Care will be taken in future to ensure smooth functioning of cc tv camera as it is an essential equipment regarding the safety of vehicles in the garage.

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Discipline, complaint and grievance redressal cell

The meeting of this committee of Kandi Raj College was held on 09/01/2020 at 1:00 pm in the chamber of the Principal.

Members present in the meeting:

1. Mrs. Susmita Thakur (Convener)
2. Mr. Supravat Chowdhury
3. Mr. Abhijit Dutta
4. Dr. Bandhu Prasad
5. Mr. Pradip Bera
6. Dr. Anindita Shit

The following complaints have been received from some students of our college.

1. A few students complained that proper drinking water facility is not available in the college premises. Also the existing overhead storage tank is not cleaned regularly.
2. Some students complained that the classrooms are not cleaned on a regular basis.

Action taken:

The grievance cell placed the problem of setting up of a proper state of the art drinking water facility to the relevant committee.

The existing storage tank was cleaned and arrangements were made to clean it once in six months.

Sweepers entrusted with the job of cleaning the college have been directed to clean the classrooms regularly using disinfectants.

Resolution:

The grievance cell decided that no compromise will be made regarding issues of hygiene of its staffs and students and every action will be taken to ensure a healthy atmosphere in the college campus.

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Discipline, complaint and grievance redressal cell

The meeting of this committee of Kandi Raj College was held on 05/01/2021 at 4 pm in online mood via google meet platform.

Members present in the meeting:

1. Mrs. Susmita Thakur (Convener)
2. Mr. Abhijit Dutta
3. Dr. Bandhu Prasad
4. Mr. Pradip Bera
5. Dr. Anindita Shit
6. Sayan Goswami (student Representative)

The following complaints have been received from some students of our college.

1. A few students complained about the unavailability of enough number of computers for the use of students in some departments where the existing syllabus requires heavy use of computers for computational purpose.
2. Students have asked for smart classrooms in the college.

Action taken:

Few computers have been procured by the college and some more computers will be coming in near future.

Overhead projectors are being used presently to facilitate efficient teaching in the class. Arrangements are underway to build properly equipped smart classrooms as soon as possible.

Resolution:

The grievance cell will take up the above issues with the website and computer management committee to solve the problems.

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Discipline, complaint and grievance redressal cell

The meeting of this committee of Kandi Raj College was held on 21/01/2022 at 6 pm in Google Meet Platform.

Members present in the meeting:

1. Mrs. Susmita Thakur (Convener)
2. Mr. Abhijit Dutta
3. Dr. Bandhu Prasad
4. Mr. Pradip Bera
5. Dr. Anindita Shit
6. Sayan Goswami (student Representative)

The following complaints have been received from some students of our college.

1. Students have raised the demand of having a well-equipped canteen serving hygienic food during college hours.
2. Students have complained about the non-existence of ramps in our college.

Action taken:

The issue of canteen has been discussed with the canteen committee.

Building committee has been asked to take up the issue of building ramps at various places in the college campus on urgent basis.

Resolution:

The grievance cell will always be on alert to cater to the needs of the students of the college by providing them the best facility available.

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